



DIALUP Application

Dealer
Number:

Applicants Details (Please use block letters)

Company/Business Name (if applicable)

Title:	Given Name:	Surname:
Street Address:	Suburb:	P/code:
Postal Address: (if different than above)	Suburb:	P/code:
Phone:	Mobile:	Fax:
Drivers License Number / ID:	DOB:	

Login Details (must be lower case)

Username:	Password:
Primary Email Address: @yourhub.com.au	Email address for billing: (if different from primary)

Select Plan 64/64

✓	Plan	Download	Hours	Contract	Price
	Plan A	Unlimited	Unlimited	1 Month Rolling	\$25.00 p/month
	Plan B	Unlimited	30 Hours ²	1 Month Rolling	\$11.00 p/month
	Plan C	Unlimited	15 Hours ¹	1 Month Rolling	\$ 8.80 p/month

Advanced Additional Features

<input type="checkbox"/>	Email Virus Scanning	\$24.00 Per Year	<input type="checkbox"/>	Email Spam Filtering	\$12.00 Per Year (Tick if required)
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Please Note: Payments to be made by credit card and billed quarterly in advance.

Dialup Access Number: 0198 333 079 or (07) 47 003 079

The applicant accepts and agrees to be bound by the Yourhub Standard Form of Agreement (SFOA) (these documents are available online at www.yourhub.com.au/files); and the Additional Notes on Page 2 of this document. The applicant also confirms that he/she is 18 years of age or older. If the applicant is a company then the signee warrants that he/she is authorised to execute this agreement on behalf of the company.

Signature:

Date:/...../.....

Payment Details

METHOD: (Tick a box below)	<input type="checkbox"/> Direct Debit	<input type="checkbox"/> Credit Card	<input type="checkbox"/> 3 Months in Advance (Security Bond of \$100.00)
Credit Card Details	Card type	Card Number	Expiry date
	M/C		
	VISA		
	Ezi Debit		
I hereby authorise Internet Solutions Pty Ltd to bill my credit card for all charges owing to my account.			
Signature:	Date:		

Additional Information

Application:	When you apply for an Yourhub Broadband services, you should be aware of certain obligations and conditions once the order form is received by Yourhub. Firstly, please be aware that when you sign the application form you are signing to say that you accept and agree to be bound by the Yourhub Standard Form of Agreement and Acceptable Use Policy (these documents are available at www.yourhub.com.au/files). Please call us if you would like any help interpreting these documents.
Details:	Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier. For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth and (if applicable) Driver's License Number. Your mobile number may also be used to alert you of your order status via SMS
Dialing Yourhub:	Connecting to Yourhub Dialup services requires an active telephone service. This service may be provided by a third party telecommunications provider and is subject to their charges. Yourhub is not responsible for these charges, nor are they included in the prices. contained on this application.
Contract:	There is a one month rolling contract period with these packages (month by month only). Cancellation of services must be in writing or email and not less than 30 days notice. A cancellation fee of \$25.00 applies to all plans at the time of cancellation.
¹ Hours:	Usage 15hrs per month. Additional hours per month are charged as \$2.00 per hour.



² Hours:	Usage 30hrs per month. Additional hours per month are charged as \$2.00 per hour.
Provisioning:	Yourhub Dialup services are normally provisioned within 1 to 2 days.
Idle Timeouts:	Sessions will be terminated if idle for more than 20mins. You may connect again at any time
Billing Information:	<p>Tax invoices/statements are available 24/7 via your account login at www.yourhub.com.au/custdata. Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$2.00 surcharge per invoice.</p> <p>As per the Standard Form of Agreement, payment is required in advance. You will be required to pay the setup fee and any equipment costs (if applicable) and the three monthly fees upon provisioning of your service. Billing will begin within 7 days of the service being provisioned by our carrier, or earlier if you have registered a successful login.</p> <p>Credit card surcharge: Payments via Visa or Mastercard incur a 2% surcharge per transaction. There are no surcharges Direct Debit, Direct Credit, Cheque, Money Order or Cash.</p>
Relocating:	Yourhub Dialup services are available nationwide.
Note: *Information is current as of 06/04/2010 and is subject to change without notice. All prices quoted include GST.	